



WE ARE LOOKING FORWARD TO WELCOMING YOU TO KENYA.



We hope you will find this information useful, please don't hesitate to contact us should you have any questions.

AIRPORT ARRIVAL: Upon arrival at Jomo Kenyatta International Airport (JKIA) you will be taken by a coach waiting near the aircraft to the Arrivals Hall and then will need to clear Passport Control and Customs. Inside the Arrivals Hall, join the queue to the Passport Control desks. There are desks with signs headed E-VISAS as you will be required to have obtained an eTA online before flying to Kenya. Once you have gone through Passport Control and collected your luggage from the carousel, then you go past Customs and on to the end of the arrivals hall where there is a Taxis information desk with someone trying to intercept anyone looking like a tourist and offering a taxi - PLEASE IGNORE THEM! Continue right out of the hall and walk down the sloping ramp outside, to where all the tour operator reps are waiting, and look for our rep holding a Gamewatchers signboard with your surname in capital letters.

VISAS: Visitors to Kenya no longer require a visa from January 2024 instead the Kenyan government has developed a semi-automated system that determines the eligibility of visitors to travel to Kenya called the Electronic Travel Authorisation (eTA). The eTA must be applied for by ALL travellers including those that were previously Visa exempt. The eTA comes at a cost of \$30 and is only available from the government's web portal (www.etakenya.go.ke)

Details on how to apply for eTA can be seen on our website: <https://www.porini.com/travel-information/visas/>

SHOPPING: We recommend that you do not purchase items from curio shops to be shipped by the retailer to your home after your departure. This can result in problems; we regret that we cannot be involved in liaising with overseas freight companies or curio shops. Our advice is to only buy items that you can carry back with you in your luggage!

PLASTIC BAGS are banned in Kenya. Arriving visitors are requested to avoid bringing plastic bags into the country and in fact being in possession of a plastic bag will be an offence as it will now be against the law. Visitors are advised to avoid packing any plastic bags in their suitcases or in carry-on hand luggage before flying to Kenya. Items purchased at the airport before boarding the aircraft should be removed from plastic bags.

Selenkay Conservancy | Ol Kinyei Conservancy | Olare Motorogi Conservancy | Ol Pejeta Conservancy | Ripoi Conservancy

No. 52 - Along Africa Reit-Lane, Dagoretti Road P.O. Box 380-00502 Karen, Nairobi

☎ **0702 975 923, 0722 509 200, 0735 339 209, 0774 136 523**

🌐 www.porini.com ✉ info@gamewatchers.co.ke



Please check hand luggage before disembarking in Nairobi and any plastic bags should be left in the plane.

MONEY & TIPPING: For taxis, tipping and bargain hunting, it is worthwhile having a small amount of Kenya Shillings. We recommend that you change some money at the airport on arrival as the banks give a better exchange rate than at the hotels. (The USD is widely accepted in Kenya and easy to convert to Kenya shillings. However, the dollars are only accepted if they are in good condition and less than 10 years old). Try to pay for souvenirs in the local currency, always bearing in mind the exchange rate.

(Currently approx. exchange rates are \$1=KES. 130, £1= KES. 168).

There is a bank at Jomo Kenyatta International Airport as well as an ATM so that you can obtain local currency on arrival. The airport banks are open until midnight every day. ATM cash machines are also available in most major towns allowing cash to be drawn in local currency using an international Visa card with a P.I.N. All the major Credit cards are widely accepted in shops and hotels (but not at all safari camps), as are travellers' cheques which can be changed in any bank.

A commission charge is normally added by the vendors to any transactions using a credit card.

Tipping is entirely the discretion of the visitor, dependent upon your being satisfied with the service. As a guideline the following are the standard tipping rates and best done in Kenyan Shillings: Porters – **KES. 100** or more depending on quantity of luggage. Bar & Restaurant Staff - **10% of bill**. Driver / guide on safari - **KES. 1300 to 1950 (\$10 to \$15)** per guest per day. Camp staff - **KES. 1300 to 1950 (\$10 to \$15)** per guest per day into the staff tip box.

TRAVEL INSURANCE: It is a requirement that all our clients travelling to Africa should have travel insurance which includes cover for medical treatment and emergency air evacuation. We are pleased to offer the JWS Travel Policy through JW Seagon with whom we now have an arrangement to book this for our clients at competitive prices. [Click here for more details](#)

WHAT TO BRING: Comfortable clothes for game drives in the safari vehicle, ideally "earth tones" (khaki, brown or green). Ensure you bring some additional warm clothing for chilly early morning or evening game drives (warm jacket, fleece, thick sweater). We have a limited number of branded merchandise that you can pay for and collect on arrival. Click <https://www.porini.com/porini-safari-merchandise/> our merchandise is inspired by the adventure-seeking style of an African Safari. Although Kenya is on the equator, you may be surprised at how VERY cold it can get at night and in the early morning, especially in the higher altitude camps like Porini Rhino where you will definitely need a warm jacket as it is freezing cold in the early mornings! Comfortable walking shoes & hat for escorted walks. Torch. Binoculars (very important!) and camera with telephoto lens.

[Click here for a free Guide Book:](#) **A field guide to animals and birds of East Africa.**

Click <https://www.porini.com/travel-information/reading-list/> for recommended books and Travel Products. A full packing list and advice on cameras and photography is also on our website under Travel Information.

[Click here](#) to visit Porini Duka our online shop

Selenkay Conservancy | Ol Kinyei Conservancy | Olare Motorogi Conservancy | Ol Pejeta Conservancy | Ripoi Conservancy

No. 52 - Along Africa Reit-Lane, Dagoretti Road P.O. Box 380-00502 Karen, Nairobi

 **0702 975 923, 0722 509 200, 0735 339 209, 0774 136 523**

 **www.porini.com**  **info@gamewatchers.co.ke**



PACKING: We strongly recommend that you travel with small soft bags (that are lockable) as the smaller aircrafts do not allow large hard suitcases of greater dimensions than 35cm x 55cm x 25cm. The weight limit on the internal flights is normally limited to 15kgs per passenger inclusive of hand luggage, with excess baggage over the 15kg charged at prevailing rates, subject to availability and depending on the size of the plane. We will also be glad to store any excess luggage at our head office at no charge, provided it is locked. Please see the "Travel Information" on our website (www.porini.com) for a detailed packing list. Double check that your cameras are working and pack extra batteries and plenty of film or extra memory cards. If you are using rechargeable batteries, most lodges and safari camps should have facilities to charge them. The electricity supply is 240V running at 50Hz (same as the UK) and the plug types are 3 pin rectangular blade plug. For your safari be sure to pack a pair of binoculars for each person. [Click here](#) to view & download our recommended safari packing list.

ANIMALS TROPHIES AND SOUVENIRS: Kenya has strict wildlife protection laws, and it is illegal to collect or possess any animal trophies, including horns, teeth, bones, skins, or any other body parts. While on safari, please do not pick up or take any wildlife remains—help us preserve Kenya's natural heritage.

VACCINATIONS & MEDICAL CARE: You definitely need to take Malaria medication for your travel to Kenya. Other information on recommended vaccinations is on our website <https://www.porini.com/travel-information/health/>. If you need medical care whilst in Kenya, it is best to be aware that medical providers may not accept payment through your insurance company. In these circumstances you will have to pay in full for your treatment and then file a claim with your insurance (this is normal in many destinations). Therefore, it's essential that you have a comprehensive travel insurance policy, which covers you for medical treatment and repatriation to your home country.

YELLOW FEVER: It is not generally a requirement to have the yellow fever vaccination to visit Kenya except for visitors coming to Kenya from a country where the risk of yellow fever is high or spent over 12 hours in transit in a high-risk country. A yellow fever vaccination certificate may be required by certain travellers' home countries upon returning from Kenya, please check on this.

SAFETY AND SECURITY: Gamewatchers Safaris is a member of the Kenya Tourism Federation Safety and Communication Centre and is regularly updated on any issues of importance for tourists. Kenya is generally safe for tourists but you should use the same travel precautions as you would in other parts of the world. Avoid travelling after dark in isolated places, particularly empty beaches. Keep valuables safe at all times and out of sight in public places. Do not carry large sums of cash in the streets or wear expensive-looking jewellery or watches. You are also advised to carry photocopies of your passports and air tickets, as this will make it easier to replace the documents in the event of loss.

FOOD AND WATER: Food in Kenya is of good quality and up to international standards. We recommend that you only drink bottled water while in Kenya.

Selenkay Conservancy | Ol Kinyei Conservancy | Olare Motorogi Conservancy | Ol Pejeta Conservancy | Ripoi Conservancy

No. 52 - Along Africa Reit-Lane, Dagoretti Road P.O. Box 380-00502 Karen, Nairobi

 **0702 975 923, 0722 509 200, 0735 339 209, 0774 136 523**

 **www.porini.com**  **info@gamewatchers.co.ke**



TELEPHONE NUMBERS TO CONTACT US: when dialling using an overseas phone, include the Kenya country code (+254) and omit the 0 before the number. If dialling within Kenya using a Kenyan phone, simply dial the numbers as shown above (including the 0). (Mon-Fri 8:30-5:30pm & Sat 9-1:00pm).

Office lines, +254735 339 209 | +254702 975 923 | +254722 509 200

24 HRS Customer Services Representatives (Mobile numbers):

Dennis +254733 718 904 | Nelly +254736 888 500 | Edith +254723 979 370 Harrison +254791365044.

If you cannot get through to the numbers above, then call – Jackie Akoyi - Customer Service Manager +254733 888 570

We hope this information helps and please view <https://www.porini.com/travel-information/> for more details. Please don't hesitate to get in touch with one of the Gamewatchers Safaris team should you have any questions at all.

Selenkay Conservancy | Ol Kinyei Conservancy | Olare Motorogi Conservancy | Ol Pejeta Conservancy | Ripoi Conservancy

No. 52 - Along Africa Reit-Lane, Dagoretti Road P.O. Box 380-00502 Karen, Nairobi

 **0702 975 923, 0722 509 200, 0735 339 209, 0774 136 523**

 **www.porini.com**  **info@gamewatchers.co.ke**