



WE ARE LOOKING FORWARD TO WELCOMING YOU TO RWANDA.



We hope you will find this information useful, please don't hesitate to contact us should you have any questions.

ARRIVAL: Airlines servicing Kigali International Airport are: RwandAir, Kenya Airways, Ethiopian Airlines, Brussels Airlines, KLM, Qatar Airways and Turkish Airlines. Helicopter transfers within Rwanda are available through Akagera Aviation. Upon arrival, our guide will be waiting for you at the paging area. In case you have any difficulty seeing our rep when you arrive then reach out to us on our 24-hour emergency contact number, +254-723-979370 or +254-733-718904.

VISAS: Applicants should have a valid passport or another acceptable travel document. The document must have a validity of at least six months on the day of entry into Rwanda. Visas can be applied for before departure, by submitting an [application online](#), with the option to pay online or upon arrival. Alternatively, applications can be submitted at the Rwanda Diplomatic Missions of the country of residence. A single-entry tourist visa costs US \$50 (exclusions apply [for select countries](#) and is valid for 30 days. The East African Tourist Visa (EATV) covers Rwanda, Kenya and Uganda, costs US \$100 and is valid for 90 days. Citizens of country members to the African Union, Commonwealth and La Francophonie can get free visas in Rwanda for a visit of 30 days. It costs 70 USD for multiple entry visa.

SHOPPING: Rwanda shopping has a typical ethnic charm and the local shops offer quality items at reasonable rates. While shopping in Rwanda, one can buy fine pieces of artwork, traditional jewelleryes and costumes and take them back as memorabilia of their tour. Credit cards are not readily accepted by the shop owners in Rwanda. Currency exchange transactions have to be done through the main bank branch and forex bureau of Kigali.

MONEY & TIPPING: The Rwandan franc (Rwf) is the principal currency, although US dollars are widely accepted. ATMs CAN be found in Kigali and nearly all major cities. Cash can be exchanged at banks and private forex bureaux (bureau de change). Both are closed on Sundays and public holidays. The exchange rates. (Currently approx. exchange rates are \$1= Rwf 1,313, £1= Rwf 1,690).

Selenkay Conservancy | Ol Kinyei Conservancy | Olare Motorogi Conservancy | Ol Pejeta Conservancy | Ripoi Conservancy

No. 52 - Along Africa Reit-Lane, Dagoretti Road P.O. Box 380-00502 Karen, Nairobi

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Tipping is not compulsory, the amount given depends completely on your personal experiences, opinions and satisfaction. With that in mind, we've given a rough guideline below: Private Guide: \$5-10 per person per day. National Park Guide: \$5 per person, per trek. Ranger: \$2-3 per ranger. Trackers: \$2-5 for the group. Hotel / lodge staff: US \$5 per person per day.

WEATHER: Temperatures vary considerably between locations, but vary little from month to month. Peak temperatures rarely exceed 30°C (86°F) in the daytime or drop below 15°C (59°F) at night. Akagera is generally the warmest and the Virunga mountains the coolest. The average daily temperature in Kigali is 21°C (70°F). There are two rainy seasons in a year, from mid-February to May and mid-September to mid-December. The dry season, from June to mid-September, sees light cloud cover and occasional light rainfall. The roads and paths tend to be easier to navigate in this period.

TELEPHONE/INTERNET: Rwanda has an excellent mobile phone network covering almost the entire country, and international calls can be made easily. The country is among the top three African countries in terms of internet connectivity, with an ever-growing fibre optic network!

PLASTIC BAN: Please refrain from bringing plastic bags to Rwanda. Banned by law since 2008, any plastic bags in your luggage will be confiscated at the airport or other point of entry. Rwanda has been voted the cleanest country in Africa, all litter MUST be disposed of responsibly.

DRESS CODES: Dress codes are informal yet respectful. Men tend to wear trousers but shorts are fine, although walking around without a shirt is frowned upon. Women will feel more comfortable in knee-length or longer. Daytime temperatures are generally warm, so bring lots of light clothing and think about sun protection, including a hat and sunglasses. The evenings tend to be cool, and a light sweater appreciated. In Volcanoes National Park and Nyungwe National Park slightly heavier clothing is useful. A lightweight waterproof jacket may come in handy in the moist mountains. Avoid wearing blue in Akagera National Park, which attracts tse tse flies, and take sensible precautions against mosquitos and other bites. When tracking gorillas, wear sturdier clothing to protect against stinging nettles, and solid walking shoes. Consider bringing gardening or leather gloves as well as gaiters. For those who wear contact lenses, cleaning fluid is not readily available and dust or sun could prove an irritation, so it's best to bring a pair of glasses along for peace of mind.

DRONES: A permit is required to fly a drone recreationally or commercially in Rwanda. Permits are issued by the Rwanda Civil Aviation Authority, with an average processing time of 2 to 4 weeks (RPAS Activity Permit) or 2 months (RPAS Operator Certificate). Foreign citizens are unable to register drones themselves – a Rwandan citizen, permanent resident or body / entity may register a drone on behalf of a foreign citizen. Drones must be marked with a registration number assigned by the RCAA.

PACKING: We strongly recommend that you travel with small soft bags (that are lockable) as the smaller aircrafts do not allow large hard suitcases of greater dimensions than 35cm x 55cm x 25cm. The weight limit on the internal flights is normally limited to 15kgs per passenger inclusive of hand luggage, with excess baggage over the 15kg charged at prevailing rates, subject to availability and depending on the size of the plane. Double check that your cameras are working and pack extra batteries and plenty of film or extra memory cards. If you are using rechargeable batteries, most lodges and safari camps should have facilities to charge them. The electricity supply is 230V running at 50Hz. For your safari be sure to pack a pair of binoculars for each person. [Click here](#) to visit Porini Duka our online shop. [Click here](#) to view & download our recommended safari packing list.

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TRAVEL INSURANCE: It is a requirement that all our clients travelling to Africa should have travel insurance which includes cover for medical treatment and emergency air evacuation. We are pleased to offer the JWS Travel Policy through JW Seagon with whom we now have an arrangement to book this for our clients at competitive prices. [Click here for more details](#)

VACCINATIONS & MEDICAL CARE: Travellers should ensure they are up to date with vaccinations, following the advice of their local healthcare provider, and should consider bringing a small first aid kit. **A certificate of yellow-fever vaccination is required.**

It is advisable not to drink tap water. Bottled mineral water can be bought in all towns – make sure the seal is intact.

SAFETY AND SECURITY: Gamewatchers Safaris is regularly updated on any issues of importance for tourists. Rwanda is generally safe for tourists but you should use the same travel precautions as you would in other parts of the world; avoid crowded places, avoid travelling after dark in isolated places particularly in urban centres. Keep valuables safe at all times and out of sight in public places. Do not carry large sums of cash in the streets or wear expensive-looking jewellery or watches.

You are also advised to carry photocopies of your passports and air tickets, as this will make it easier to replace the documents in the event of loss.

NB. *If you are planning to use your credit/debit card during your travels it is advisable to contact your bank or card company before you travel to advise them that you will be using your card overseas, otherwise it may be blocked as a suspected fraudulent transaction.*

TELEPHONE NUMBERS TO CONTACT US: when dialling using an overseas phone, include the Kenya country code (+254) and omit the 0 before the number. (Mon-Fri 08:30-17:30 & Sat 09:00-13:00). Office lines: +254735 339 209 | +254702 975 923 | +254722 509 200

24 HRS Customer Services Representatives (Mobile numbers):

Dennis Magambo - +254733 718 904 | Nelly Resian - +254736 888 500 | Edith Mukami - +254723 979 370 | Harrison Mwangi - +254791365044.

If you cannot get through to the numbers above, then call – Jackie Akoyi - Customer Service Manager +254733 888 570

We hope this information helps and please view <https://www.porini.com/travel-information/> for more details. Please don't hesitate to get in touch with one of the Gamewatchers Safaris team should you have any questions at all.

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