



WE ARE LOOKING FORWARD TO WELCOMING YOU TO TANZANIA.



We hope you will find this information useful, please don't hesitate to contact us should you have any questions.

AIRPORT ARRIVAL: Upon arrival you will need to clear Passport Control and Customs. If you are getting your Visa on arrival you will need to complete the Visa application form which will be available in the airport Arrivals Hall, or, if arriving by road through the Isebania or Namanga borders, in the Immigration Office. Fill in the form and have your cash to purchase the Visa and Passport ready and join the queue at the Visa/Passport Control desks. For those arriving by air once you have gone through Passport Control and collected your luggage from the carousel, you will see a group of tour representatives and taxi drivers ready to meet travellers. Look for our representative holding a signboard with your surname on it. In case you have any difficulty seeing our rep then our 24-hour emergency contact number, if you are using a foreign phone, is +254-723-979370, +254-736-888500 or +254-733-718904. For those arriving by road through the Isebania or Namanga borders then your transfer drivers on both sides of the Border will provide advice and directions to see you safely and efficiently through the immigration process.

VISAS: Despite having the On Arrival Visa facility, it is recommended for all applicants to use online Visa platform; After introduction of Online Visa System, Visa are no longer issued at the Embassies; Online Visa applicants are advised to make their applications through the visa.immigration.go.tz ONLY and Not through any other links; Applicants must ensure that their passports have a validity of at least six months and at least one unused visa page before submitting their application; Visitors who wish to come for holiday or Tourism are advised to apply for Ordinary Visa. However, holders of American passports who come for holiday or tourism will have to apply for Multiple Entry Visa which costs USD 100; Normal Visa applications may be processed within ten days. Ordinary Visa validity does not exceed 90 days for a single entry and costs USD 50.

For those arriving by road through the Isebania or Namanga borders then your transfer drivers on both sides of the Border will provide advice and directions to see you safely and efficiently through the immigration process.

For those flying between the Masai Mara and the Serengeti please select Land as the mode of transport and Sirari as the point of entry (you fly to the border, take a bus to cross the border to clear customs, and fly from there to your camp).

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No. 52 - Along Africa Reit-Lane, Dagoretti Road P.O. Box 380-00502 Karen, Nairobi

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Effective October 1, 2024, it will be mandatory for all foreign visitors to Zanzibar to possess a valid Inbound Travel Insurance which will provide coverage for the duration of their stay (up to 92 days). Cost is \$44 per adult / \$22 per child 3 - 17 yrs. Insurance Link: <https://visitanzibar.go.tz/>

One of the ways you can travel through air is by flying to the Migori Airstrip on the Kenyan side of the border, near Isebania, then crossing the border at Isebania. After that, a car will meet you on the other side of the border and take you to the Tarime airstrip, through which you can fly to the airstrips in Serengeti National Park. However, this service is available only during the peak tourist season! The exact flight time cannot be said for sure because it all depends on how long the queue at the border is.

MONEY: Tanzania's official unit of currency is the Tanzanian Shilling (TZS) and they do not accept USD anymore to make payments inside the country for goods and services, so you will need to change currency when traveling to Tanzania. However, Mastercard/Visa credit/debit cards are widely accepted in shops and hotels (but not at all Safari Camps). A commission charge of around 3-5% is normally added to any transactions using a credit/debit card by the vendor. (Currently approx. exchange rates - June 2024, are US\$1=TZS 2690, GB£1= TZS 3460).

There is a FOREX Bureau at Kilimanjaro International Airport as well as an ATM so that you can obtain local currency on arrival. There isn't a bank at the Isebania border (the Border used by those flying between the Masai Mara and Serengeti).

NB. The Government of Tanzania has announced the introduction of a Passenger Facilitation Fee under the VI Tax Code, applicable to all international travel effective 1st November 2025. This new fee is intended to support the implementation of the **Advanced Passenger Information (API)** and **Passenger Name Record (PNR)** systems. The **Passenger Facilitation Fee** will be **USD 45.00** per passenger, per one-way international flight (applicable to both scheduled and private charter flights to or from Tanzania). **Infants under 2 years** will be exempt from this charge.

TIPPING: is entirely at the discretion of the visitor, dependent upon you being satisfied with the service. As a guideline the following are the standard tipping rates, with Tips in TZS graciously accepted: Bar & Restaurant Staff - **10% of bill**. Driver / guide on safari - **TZS 11500-23000** per guest per day. Camp/Lodge/Hotel staff - **TZS 11500-23000** per guest per day into the staff tip box.

PACKING: We strongly recommend that you travel with small soft bags (that are lockable) as the smaller aircrafts do not allow large hard suitcases of greater dimensions than about 35cm x 55cm x 25cm. The weight limit on the internal flights is normally limited to 15kgs per passenger inclusive of hand luggage, with excess baggage over the 15kg charged at prevailing rates, subject to availability and depending on the size of the plane. For those with a lot of additional weight (e.g. for camera equipment) you can sometimes purchase in advance a 'freight seat' at additional cost to enable extra weight to be carried.

NB. Single use plastic bags are banned in Tanzania (Zip-Loc bags are allowed).

DRIVING IN THE NATIONAL PARKS: For clients' safety and that of the wildlife, driver- guides are not allowed to exceed a speed of 50kph in the parks, while the speed limit inside the Ngorongoro Crater is strictly 25kph.

Game viewing from vehicles is restricted to designated tracks/roads and driving off road is not allowed except in a very limited number of specified areas. Night driving is not allowed in the parks (from 19:00

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in the evening to 06:00 in the morning), nor is walking, except in a very small number of designated locations.

LANGUAGE: The national language of Tanzania is Kiswahili but English is widely spoken and is the language of the tourist trade and other international businesses. Learning a few words of Kiswahili such as basic greetings before you arrive and using them during your stay will always be appreciated by local people and will help you enjoy your trip more!

VACCINATIONS & MEDICAL CARE: It is imperative that you check the latest required health precautions with a medical professional who can take into account your own personal situation. Anti-malarial medication is considered essential and it is also advisable to try and avoid mosquito bites by using repellent and by covering exposed areas of skin, particularly in the evenings when mosquitos tend to be more active. Tanzania requires arriving visitors from areas where there is a risk of Yellow Fever transmission (this includes Kenya, Uganda and Rwanda) to have a Yellow Fever vaccination certificate, or a vaccination exemption letter signed by a Medical Professional. The Centre for Disease Control website can also be a useful resource for information on health matters ([CDC](#)).

It is essential that you have a comprehensive travel insurance policy, which covers you for medical treatment and repatriation to your home country. If you need medical care whilst in Tanzania, it is best to be aware that medical providers may not accept payment through your insurance company. In these circumstances you will have to pay in full for your treatment and then file a claim with your insurance company for reimbursement (this is normal in many destinations). Therefore, you should have access to adequate cash, either from a credit card or having the means to arrange a bank 'wire' transfer. To be compensated you must be treated by licensed medical personnel and provide your insurance company with proper documentation and receipts.

SAFETY AND SECURITY: Tanzania is generally safe for tourists but you should use the same travel precautions as you would in other parts of the world. Avoid travelling after dark in isolated places, particularly empty beaches. Keep valuables safe at all times and out of sight in public places. Do not carry large sums of cash in the streets or wear expensive- looking jewellery or watches. You are also advised to carry photocopies of your passports and air tickets, as this will make it easier to replace the documents in the event of loss.

FOOD AND WATER: Food in Tanzania is of good quality and up to international standards. We recommend that you only drink bottled water while in Tanzania.

NB. *If you are planning to use your credit/debit card during your travels it is advisable to contact your bank or card company before you travel to advise them that you will be using your card overseas, otherwise it may be blocked as a suspected fraudulent transaction.*



TELEPHONE NUMBERS TO CONTACT US: when dialling using an overseas phone, include the Kenya country code (+254) and omit the 0 before the number. If dialling within Kenya using a Kenyan phone, simply dial the numbers as shown above (including the 0). (Mon-Fri 8:30-5:30pm & Sat 9-1:00pm).

Office lines, +254735 339 209 | +254702 975 923 | +254722 509 200

24 HRS Customer Services Representatives (Mobile numbers):

Dennis +254733 718 904 | Nelly +254736 888 500 | Edith +254723 979 370 Harrison +254791365044.

If you cannot get through to the numbers above, then call – Jackie Akoyi - Customer Service Manager +254733 888 570

We hope this information helps and please view <https://www.porini.com/travel-information/> for more details. Please don't hesitate to get in touch with one of the Gamewatchers Safaris team should you have any questions at all.

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